



Magdiwang Highway, Josephine Village, Panamitan, Kawit, Cavite 4104
Telephone: (046) 484-5703 to 05 • (02) 8 404-9911 • (02) 8 404-9977
Email: watercampresort.kwt@gmail.com
Website: www.watercampresort.com • FB Page: [WaterCampResort](#)

As of April 25, 2022

IATF, DOT and LGU GENERAL HEALTH PROTOCOLS: may change upon new announcements

- Vaccinated guests of all ages may enter
- Unvaccinated minors may enter provided that they are accompanied by their vaccinated parents/guardians.
- Practice of proper handwashing etiquette/hand hygiene, respiratory etiquette, and proper use of face mask

WATER CAMP OPERATION SCHEDULE (subject to change without prior notice)

Due to the still ongoing Covid-19 pandemic, regular operation schedules are not yet set so as to comply with ad hoc government announcements. Please refer to our Facebook Page: [WaterCampResort](#) for current schedules of Swimming Pools and Room check-in and check-out times.

Advance bookings are recommended to secure available room. Walk in guests will be allowed entry subject to regulated resort capacity.

WATER CAMP RESERVATIONS

- Guest reservations should be pre-booked and are subject to area residency restrictions applicable at time of check-in
- Booking inquiries may be made through our reservation call desk:
 - Cavite: +63.46.484.5703 to 05
 - Manila: +63.2.404.9911 / +63.2.404.9977
 - Mobile No.: +63.917.505.0676
 - or by email at:
info@watercampresort.com
watercampresort.kwt@gmail.com
- Interested guests must call to make a booking. He/she will indicate the number of guests and choose their preferred room and/or table. Once chosen, reception will give the guest a computation for the total amount. Guest's reservation will be on temporary booking for **2 days** to make the necessary payment and/or deposit.
- Water Camp will send to the Guest a filled-up Room Reservation Agreement and Terms & Conditions with the information provided by the Guest for confirmation and signature. Guest to bring the original documents upon check-in.
- Guests may pay directly at Water Camp resort or any of our online payment platforms. Once done, guest must send a copy or screenshot of the deposit with complete details such as number of persons and type of room or table through watercampresort.kwt@gmail.com or Water Camp Messenger. Water Camp will then acknowledge your deposit and this will confirm your booking. Guests who paid through bank deposit or GCash can get their tickets on the day itself. Just present original deposit slip or show a screenshot.
- If payment/deposit has not been made during the said time period. The reservation will be forfeited. Guests on wait list will be contacted and will be given the booking reservation. They will also be given a 2 day time period to pay.
- Please note that only guests who paid in **full** during the **2 day** period shall have their booking reservation confirmed. No partial or down payments.
- Any "additional" that will be made later on by already reserved guests shall be subject to availability.
- Tickets are non-refundable, non-transferrable but rebookable.
- Slots are limited. Reservations will end once full capacity is reached.
- Walk in guests who will avail of room accommodations shall be subject to availability
- Picnic sheds are available on a first come first served basis.
- For room bookings, a refundable security deposit of PHP1,000 is mandatory upon check-in to cover any incidental charges which may be incurred during the guest's entire stay



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GENERAL TERMS & CONDITIONS

PROHIBITED

The following are strictly prohibited inside the resort:

- Breakables (all glass/ceramic items)
- Any electrical or gas cooking equipment
- Portable sound systems or speakers
- Pets
- Alcoholic beverages
- Firearms, weapons and ammunitions
- Any illegal, prohibited and/or regulated drugs and substance trade or use
- Gambling, prostitution, pedophilia (including child abuse) or any other act in violation of Philippine Law
- Pursuant to Presidential Executive Order No. 26-2017, smoking is strictly prohibited inside all guest rooms and public areas of the resort, other than the designated smoking areas approved on a limited basis. Evidence of smoking in the restricted areas will result in a PHP2,500 fine.

Water Camp Resort reserves the right to remove and/or confiscate any of the above items found across the resort immediately without notice to you and to charge you for any costs incurred for taking such action or for any loss or damage caused to the resort, premises or property or to any resort guests or third party as a result of your failure to comply with this policy.

If in our reasonable opinion, you conduct yourself in a manner that endangers any person or property, or obstructs or hinders the staff in the performance of their duties, or you fail to comply with any instruction of our staff including but not limited to prohibitions with respect to smoking, consumption of alcohol, solicitations of any kind, or you use any threatening, abusive or insulting words towards our staff or you behave in a manner that causes discomfort, inconvenience, damage or injury to other guest/s, we have the right to take and perform such measures as we deem reasonably necessary to prevent the perpetration of such conduct. You may be refused entry to our premises and/or requested to leave and may be prosecuted for offenses committed in our facilities. If a guest is asked to vacate, they are not entitled to any refund. If damages occur inside the guest room or other areas of the resort, the cost of the damage will be charged to the guest.

ATTIRE

Guests are requested to wear proper swimming attire such as swimsuits/bathing suits, Lycra or spandex board shorts, rash guards and other similar nylon swimwear before entering the pool. Clothing with buttons, zippers, metal components and denim material are prohibited.

SUPERVISION OF MINORS & GUESTS WITH SPECIAL NEEDS

Lifeguards are here to help but they cannot take the place of a parent or guardians in supervising and safeguarding children & medically compromised guests. All children and persons with physical or mental disabilities must be accompanied by their parents or adult guardians at all times.

PICNIC SHEDS & PAVILLION RENTAL FEES

You may see our rental fees at our website watercampresort.com or **FB Page WaterCampResort**. All picnic sheds and tables are at a first-come, first-served basis only.

MAXIMUM ROOM CAPACITY

You may see our room types and maximum capacities at our website watercampresort.com or **FB Page WaterCampResort**. Day Use room capacity is upto a maximum of 5pax per room. Infants (crawling stage and under) can stay free of charge provided they share existing bed with their parents. No crib will be provided.

For the safety and convenience of our guests, all visitors are required to register with the Front Desk at all times.



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ADDITIONAL CHARGES PER ROOM PER HOUR OF EXTENSION

ROOM TYPE	ADDITIONAL CHARGES PER ROOM PER HOUR OF EXTENSION
Standard	Php 300.00
Deluxe	Php 400.00
Superior	Php 600.00
Villas	Php 600.00
Quonset	Php 600.00
Premiere	Php 400.00

CHANGES AND CANCELLATIONS

Changes in booking details such as but not limited to change in name, date, type of room, number of rooms, number of nights and add-ons are allowed provided that applicable charges are paid and subject to written confirmation through modification of the Room Reservation Agreement by Water Camp Resort. Any amendments in your confirmed booking shall be handled on a case-to-case basis.

Bookings which are cancelled will be subject to the following charges:

- **Minimum 5 days' notice: 100%** of the deposited amount will be refunded to the guest
- **3 to 4 days' notice: 90%** of the deposited amount will be refunded to the guest
- **1 to 2 days' notice: 70%** of the deposited amount will be refunded to the guest
- **On the day notice: 50%** of the deposited amount will be refunded to the guest
- **No Show: 0%** of the deposited amount will be refunded to the guest

In cases of emergency and other fortuitous incidents that may permanently inhibit the guest from availing the resort's services after full payment has been done, it shall be perused on a case-to-case basis and approval for refund with or without penalty shall be the sole discretion of the Management.

FOOD

Guests can bring their own food and drinks. They must be place in non-breakable containers (ex. plastic, aluminum). Corkage charges will apply to catered food, food carts and electrical use. There are free charcoal grilling stations and washing stations inside the resort.

CORKAGE

Food and Beverage	
Whole Lechon / Whole Lechon Baka chopping service charge	Php 500.00 per item
Food Carts (ex. Ice Cream, Cotton Candy, Snow Cone, Candy Corner, others)	If using electricity: Php 500.00 per item / cart If not using electricity: Php 500.00 for all
Catered meals	Php 5,000.00 / meal service (ex. AM Snack or Lunch)
Electricity Charge for Group Bookings	
Videoke Machine, Small portable speaker, Basic sound systems, TV, Other small electricals	Php 300.00 per item
Photobooth, Mobile, Lights & Sounds System, Photo & Video Coverage, Video/Projector System, Acoustic Band	Php 500.00 per item
Live Band	fee subject to size of band

RIGHT TO REFUSE ENTRY

Water Camp Resort reserves the right to refuse entry/accommodation/check-in or to terminate your booking or stop any event immediately without any notice to you and without incurring any liability to you and without having to refund or compensate you for any charges paid under the following circumstances where:

- You fail to have proper identification or fail to identify yourself to the reasonable satisfaction of our staff or you fail to present upon our request the proper documents necessary for your stay as indicated herein;
- You exhibited violent behavior or caused disturbance at our facility or have abused our staff or other guests whether physically or verbally;



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- The Government or other authorities prohibits you from checking in at our facilities for any reason;
- In our judgment, you are not fit to stay in our facility due to drunkenness or you are under the influence of prohibited drugs or your medication has impaired your judgment, mobility or consciousness or your acts could compromise the safety and/or comfort of our staff and other guests; v.) You are apparently afflicted with an infectious disease.
- The booking of our room(s) has been fraudulently or unlawfully done or has been purchased from a party not authorized by us;
- You have acted in a manner contrary to good morals, Philippine Law or maintenance of public order.
- Unaccompanied Minor Children below 18 years old will not be accepted unless they are accompanied by his or her parents or legitimate guardians as defined under Philippine Laws.
- Special Assistance Acceptance for carriage of incapacitated guests, guests with illness or other guests requiring special assistance is subject to arrangement with us at least three (3) days prior to the scheduled booking. Guests with disabilities who have advised us of any special requirements they may have at the time of booking shall be accepted for accommodation only upon our reasonable determination that we have the necessary facilities and the ability to meet their special requirements.
- Water Camp Resort has a strict **No Pets** policy, with exceptions on a case-to-case basis for guests with special needs who require service dogs such as seeing eye dogs, alert dogs for the deaf, and companion dogs for the disabled. In such cases, proof of certification that the pet is a service animal issued by a professional organization for certification and registration of service dogs for people with disabilities (PWD) must be presented before permitting the service animal to accompany the PWD inside the resort.

PROPERT DAMAGES AND LOSSES

Any damage or loss of resort property shall be charged to the registered guests.

LIMITATION OF LIABILITY

Water Camp Resort is responsible for providing the accommodation and services stated in the Reservation Agreement and according to these Terms and Conditions. We do not accept any liability for failure to provide the services contracted or any of them due to circumstances beyond our control.

To the extent permitted by law, Water Camp Resort does not accept any liability arising out of any occurrences beyond its control including but not limited to acts of terrorism, acts of God, flood, epidemics, war, strikes, riot, theft, delay, cancellation, civil disaster, government regulations or changes in itinerary or schedule.

Without affecting any statutory consumer rights or other laws that cannot be lawfully excluded or limited, Water Camp Resort will not be liable for loss of any kind whatsoever arising out of, caused by, attributable to or resulting from your booking, use of the Water Camp Resort website or stay at the resort even if caused or contributed to by Water Camp Resort's negligence, wrongful act/omission or breach of these terms and conditions or breach of duty or otherwise.

All activities have inherent risks to health and safety and Water Camp Resort will not be responsible for any eventualities related to any activities or services booked through the Water Camp Resort or during your stay at the resort.

The management shall not at any time be liable for any injury or damage to person (fatal or otherwise) and or to property of whatever nature or kind. This covers areas inside the resort and parking area. First aid will be provided.

Water Camp Resort will not be responsible for any loss or damage of property left in guest's room and/or the resort property at all times.

Water Camp Resort shall be held free and harmless from any claim or liability that shall arise from food and beverage provided by the guest or contractor/supplier of the guest that was brought into the resort.

PRIVACY & DATA PROTECTION

We will retain all personal information which you provide during booking. We may need to pass this information to other parties such as our licensees and/ or affiliated companies; to security and/or credit checking companies, credit and debit card companies, government and enforcement agencies and public authorities if so required, or as required by law. We shall not be held liable for such acts of disclosure; and that any disclosure by us of the information you have given to us will not render us liable for any and all claims, loss/es, damage/s or liability whatsoever.

TRADEMARKS, ETC.

The material/s on Water Camp Resort website and official social media accounts is the property of Josephine Resort Corporation.



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Guests may use the Water Camp Resort website, official social media accounts and its content solely for personal, non-commercial and private use subject always to applicable copyright laws.

WEBSITE & SOCIAL MEDIA ACCOUNTS

Water Camp Resort reserve the right to cancel, amend or vary at any time the arrangements on bookings, reservations, room rates and such other information featured on the Water Camp Resort website and official social media accounts including these Terms and Conditions without prior notice.

DISCLAIMER

The stay of the guest is subject to the foregoing Terms and Conditions.

While we will make every effort to ensure that the information on the Water Camp Resort website and official social media accounts is accurate and published in good faith, without affecting any statutory consumer rights that cannot be lawfully excluded or limited, Water Camp Resort does not warrant or represent the accuracy of the information displayed and disclaims to the maximum extent permitted by law all warranties expressed or implied by statute, custom or usage.

Water Camp Resort will not be liable for any direct, indirect, consequential, punitive losses or damage (including without limitation loss of revenue, loss of goodwill, loss of reputation and loss of, or damage to data), arising out of the Water Camp Resort website and official social media accounts or the use thereof or any services purchased from the Water Camp Resort website and official social media accounts, or any errors, inaccuracies or omissions in the services or content provided howsoever caused.

GOVERNING LAWS

Your contract with Water Camp Resort is governed by the laws of the Philippines and any disputes shall be settled in the Philippine courts.

We may from time to time, without prior notice and without refund or compensation:

- Modify these Terms & Conditions to ensure safety and security
- Change the operating hours of the resort and attractions
- Close the resort or any part of it temporarily for the day
- Restrict the number of guests having access to the resort
- Close any attractions or cancel entertainment program or events
- Close the resort due to inclement weather

CLIENT CONFORME:

Client/Engager Printed Name & Signature

Date: _____

*** All Terms, Conditions & Rates are Subject To Change without Prior Notice***